Right of withdrawal

Effective 1 November 2026

This is a translation. The Danish version is the one that applies.

1. Right of withdrawal

If you are a consumer, you may withdraw from your Striive subscription agreement within 14 days without giving any reason.

The withdrawal period expires 14 days after the day the agreement was made. The agreement is made when you complete payment in Stripe Checkout or, if you take over a demo site with a free trial, when you confirm the takeover.

The easiest way to withdraw is the «Fortryd aftale» (withdraw from the agreement) function under Settings → Billing in the editor. It is shown while the period runs. You confirm your name, which agreement it concerns and the e-mail address the receipt should go to, and press «Bekræft fortrydelse» (confirm withdrawal). We e-mail you a receipt for your withdrawal at once.

You can also exercise the right of withdrawal by sending us another clear statement before the period expires, for example an e-mail to admin@striiveai.com or a letter to Striive v/ Mathias Quist Michaelsen, Midgårdsvej 10, 8800 Viborg. You may use the form below, but you do not have to. It is enough that you send your notice before the period expires.

2. Effects of withdrawal

If you withdraw, we refund all payments for the subscription received from you in full, with no deduction for the time the website has run, no later than 14 days after the day we receive your notice. We use the same means of payment you used, unless you have expressly agreed otherwise with us, and issue a credit note. You pay no fees for the refund.

AI usage beyond the included amount that you asked for and used until then is paid by actual use and is not refunded. The unused part of the one-time AI credit ends.

When you have withdrawn, the subscription ends at once and the website goes offline. We keep it for 30 days so you can resume the subscription, and then delete it as described in the terms of service on cancellation.

3. Model withdrawal form

Complete and return this form only if you wish to withdraw from the agreement.

To: Striive v/ Mathias Quist Michaelsen, Midgårdsvej 10, 8800 Viborg, e-mail admin@striiveai.com.

- I/We hereby give notice that I/we withdraw from my/our agreement for the provision of the following service: a Striive subscription for the website _____
- Ordered on: _____
- Name of consumer(s): _____
- Address of consumer(s): _____
- The e-mail address the subscription was made with: _____

- Signature of consumer(s) (only if this form is notified on paper): _____
- Date: _____